

Frequently Asked Questions: Highway improvements to Burney Drive, Loughton

Burney Drive in Loughton (section of road between Mannock Drive and Jessel Drive), has been identified as a location that requires highways investment and a programme of works has been scheduled to:

- Reconstruct the carriageway
- Reconstruct the footways
- Reconstruct existing crossing points.

1. Why are these works taking place now?

The road has been identified as needing improvement and funding has been made available for the works to be undertaken.

2. How long will the work take?

The overall scheme completion date is Autumn 2017. The works are being undertaken in 2 phases to limit the number of houses being affected by the works at any one time.

Phase 1 works are due to begin week commencing **24 July 2017**.

Phase 1 will consist of works from junction of Mannock Drive to number 141 Burney Drive

Phase 2 will consist of works from number 143 Burney Drive to the Junction of Jessel Drive.

The timescales could be subject to change, for example if affected by weather conditions or if unexpected issues are discovered whilst works are under way.

3. When will the works take place?

The majority of the works will be undertaken during the daytime, and between the hours of 7.30am and 5.00pm, Monday to Saturday.

4. Will there be nightworks?

No nightworks are currently anticipated for these works. This could be subject to change, for example if affected by weather conditions or if unexpected issues are discovered whilst works are under way.

5. Will the works be noisy?

Regrettably there will be some noise and inconvenience while work is underway. Noisy works such as the excavation of the carriageway will be undertaken during the day time. There will also be some unavoidable noise from vehicles.

6. Why do you need to completely close the section of road being reconstructed?

Excavations of the carriageway will range from 50cm deep to 80cm. With excavations this deep it is not possible to provide an adequate safety zone to separate vehicles from the working area.

7. Will it be possible to park my vehicle on my driveway if my property is within a section of the road closed?

Please find alternative parking outside of the closed section of road being reconstructed while the works are in front of your property. The work will involve excavation of the carriageway/footways, which may physically restrict safe vehicle access.

8. Why are you undertaking the works section by section?

The works are phased to limit the amount of time residents are personally inconvenienced by the works.

9. Will emergency services still have access to the closed section if required?

Emergency services have been informed and we will continue to update them with progress of the scheme.

Engineers have experience of working with emergency services to ensure they have information about the works and appropriate emergency access to support residents within a closed section of road.

10. How will my waste bin recycling collections be affected?

Please put your recycling waste on the boundary of your property in the normal way. Our engineers will liaise with the recycling teams to ensure collections are made as smoothly as possible.

11. What happens if I am expecting a large delivery (eg. furniture) during the closure, what should I do?

Please discuss specific requests in advance with our onsite team who will support residents as much as is reasonably practical.

Please inform visitors and supplier in advance of any road restrictions in place so they can best accommodate any deliveries to your property.

12. Pedestrians including school children pass through Burney Drive when walking to school - what route should they take?

Diversions will be signposted to direct pedestrians to alternative routes, bypassing the works and the closed section of road. This information will be available on the website.

13. Will I be able to freely access my property when the closure fronts my property?

Pedestrian access to properties will be maintained for those who fall within the closed section of road under construction. If you have any special access requests to support personal mobility (for example, require the use of a mobility scooter) then please contact the site team on the telephone number provided on your resident letter, at your earliest convenience so we can best accommodate you.

14. How will be bus services be affected?

Bus operators have been informed of the roadworks and temporary road closure. As a result, bus stops on Burney Drive will be temporarily suspended, with buses diverted via Willingale Road and Jessel Drive.

15. How will you keep residents updated?

Residents of Burney Drive will be contacted with further details prior to works starting immediately outside their property (when vehicular access is not possible by the road being constructed).

A contact telephone number of the site team who also will be provided to support residents affected during the works.

On site signage will be updated to reflect the works.

Updates will also be made to the Other Scheme pages of the website to provide further information.

If you have an unanswered question regarding the scheme please contact Essex County Council Customer services: contact@essex.gov.uk or telephone: 0345 603 7631.

We would like to thank you in advance for your co-operation while we undertake these works.